



Warranty Repairs (during first year of purchase)

If your MaxBlaster Ozone Generator discontinues working at 100% capacity for any reason *during* the first twelve (12) months of ownership we will repair it at no cost to you other than the amount you pay to ship the unit back to us.

For warranty repairs to be completed please...

1 Complete a Service | Repair form

2 Ship the unit to us at EcoClear MaxBlaster, 186 Lear Rd., Avon Lake, Ohio, 44012 (please package with care)

*a valid and completed Service | Repair form MUST be included with your unit before service work will begin.

Once we receive your unit we will diagnose, repair, and return your unit within 1-5 business days depending on the service needed. You must be the original owner/purchaser to receive warranty work. We will confirm your original purchase date with our records.

Non-Warranty Repairs (after first year of purchase)

If your MaxBlaster Ozone Generator discontinues operating at 100% capacity *after* the first year of ownership and/or you wish to have your unit brought back to new operating condition please follow the same steps as above and return your unit with a completed Service | Repair form. The cost for a complete service of your unit is as follows...

\$125- Complete Comprehensive Repair includes:

- Mica Plate Generator Pack (new pack installed)
- Transformer (inspect and repair only if necessary)
- Fan (inspect and repair only if necessary)
- Cosmetic Refurbish (clean and update and loose broken exterior parts)
- End Pieces (update and install new end pieces if necessary)
- Filters (new)
- Wiring (inspect and rewire only if necessary)

*we offer only Complete Comprehensive Repairs and will not perform partial repairs.

A completed SERVICE | REPAIR FORM must be included with your returned unit BEFORE repairs will be completed!!!

For further information please email to service@ozonegeneratorsusa.com

Thank you!



SERVICE | REPAIR FORM

Customer Name _____ (you must be the original owner/purchaser)

Warranty Label Number _____ (only for units bought after 10/01/09. label found on bottom of unit).

Date Purchased _____ (only for units bought before 10/01/09. we will confirm with our records)

Email Address _____

Daytime Telephone _____

Address _____

(this is the address you wish us to ship your unit back to)

Description of Service Request (circle any/all that apply):

Unit does not turn on | Unit no longer produces any ozone | Unit produces some ozone just not high output

Unit is producing odor other than ozone | Unit has broken/missing parts | Unit is making unique/non-normal sound

\$125- Complete Comprehensive Repair (non-warranty)*

Additional Comments _____

*for \$125 Complete Comprehensive Repair (non-warranty) please include check payable to 'EcoClear'. If you prefer to pay for your \$125 Complete Comprehensive Repair with a credit card please circle here... 'Pay with Card'
A representative will call you once repairs are complete to receive your credit card information. Thank you.

To complete repairs carefully ship unit to: **EcoClear MaxBlaster, 186 N Lear Rd., Avon Lake, Ohio, 44012**

Service | Repair form MUST be included inside your box in order for repairs to be completed